Terms & Conditions:~ HC - 2017

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1.	EMD		Pursuant to clause 24 (c) of the General Conditions of the tender, EMD deposited by your company for the concerned item against this Rate Contract Tender has been converted into Performance Security. This security will be kept till the Rate Contract Period as security amount for performance of contract. If your firm has submitted EMD in shape of Bank guarantee then the Bank Guarantee should be extended till 31.12.2019 or Bank Draft equivalent to the EMD of the above item should be submitted within 2 weeks from the date of issue of this Rate Contract. In case of your failure to submit the extended Bank Guarantee within 2 weeks from the date of issue of this Rate Contract, this office will lodge the Bank Guarantee submitted by your firm as EMD for encashment.
2.	Performance Security	•	Apart from above you have to submit Performance Security equivalent to 5% of the value of the supply order within 10 days from the issue of supply order under this Rate Contract in the form given in the tender document clause 24 (a) (This will be applicable for orders to be issued by State Headquarter i.e. Punjab Health Systems Corporation (PHSC).
3.	Terms of Delivery	•	Supply orders will be placed by the Direct Demanding Officers (DDOs) nominated by the Managing Director, PHSC. Presently Assistant Director (Procurement), PHSC is DDO for operating this Rate Contract.
			Supply orders will be placed from time to time during the currency of the contract in which the exact quantities required on each occasion together with the date of delivery shall be specified by the Direct Demanding Officers.
			Supply orders against the contract will be accepted as long as these reach the contractor on or before the last date of the currency of the contract. Supply orders received during the closing days should be complied with in due course, in accordance with the contract, even though in some cases, owing to contract having expired, supplies are to be executed after the expiry of the last date of contract.
4.	Delivery Period	:	Within 6 weeks from the issue of orders by the DDO.
5.	Penalties for late supply	:	Penalty @ 0.25 % per day of the value of the order not supplied will be levied. For details, please refer to the tender clause no. 23 of the General Conditions of the Rate Contract Tender.
6.	Cancellation of Contract	:	In case of your failure to supply the material within the stipulated delivery period the contract will be liable for cancellation irrespective of imposition of penalties as per Rate Contract Tender conditions.
7.	Payment procedures and Documents to be submitted with supplies	:	The supplier will on dispatch of the material will upload the invoices and the NABL / In-house test reports (as applicable) on the supplier web portal www.eaushadhipb.in.
			On uploading the invoices and the test reports, the supplier will generate the uploading coupon, with distinct number, which should be sent with the original invoices to the warehouse. Supplies not accompanied with the coupon generated from the web portal through suppliers interface will not be accepted.

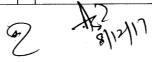
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8.	Inspection Authority & Testing of Material	One copy of the invoice shall be sent with the supplies and one copy with the copy of coupon shall be sent per courier / speed post to the Director (Project & Finance), Room no. 15, State Institute of Health and Family Welfare Complex, Near Civil Hospital, Phase-VI, Sahibzada Ajit Singh Nagar, Punjab. The supplier will give the bank details i.e. account No., RTGS code, and name of the beneficiary along with the bank branch details where the amount is to be remitted. (Kindly refer requisite proforma attached as Annexure- "H" as per tender document. 90% payment will be released to the supplier on receipt of the goods at Warehouse. PHSC Head Quarter will generate online Material Receipt Report (MRR) when the goods are received by the Warehouse. 10% payment will be released to the supplier on acceptance of the material after the test report from empanelled laboratories. The PHSC H.Q. will generate online Material Acceptance Report (MAR). As per clause 39 and 40 of General Terms and Conditions for Running Rate Contract. a) Each item of Hospital Consumables will be got tested from the empanelled laboratories. Testing charges on actual basis will be deducted from the payment of the suppliers. Item for which Laboratory testing facilities are not available may be inspected by team of this office to check the conformity of item to the desired specifications. b) Regular and random testing of material will be under taken from
		Government / Government approved Laboratories at the time of supply and at any time during the shelf life or whenever any defect is noticed.
		c) The report of the Government / Government approved Laboratory shall be accepted by the firm. In case the same is disputed by the firm giving reason, the report of the Appellate Laboratory only will be accepted as final and the same should be submitted within three months, from the date, the disputed test report is communicated to the firm. For this, the firm should approach the concerned Controlling Authorities for getting the material tested as per procedure from the Appellate Laboratory.
		d) If two or more batches of the same drug / item of a manufacturer fails consecutively on testing the concerned manufacturer shall be debarred for the concerned item and if samples of two or more drugs/ items of the manufacturer fails consecutively, the manufacturer shall be liable to be Debarred / Blacklisted from participation in DHFW, Punjab Rate Contracts for 3 years and prosecution proceedings will launched against such manufacturer as per relevant provisions.
9.	Marking	: Each packing shall be marked with nomenclature of the item and shall be labeled in accordance with the requirement of the Drugs and Cosmetics Act, 1940 or relevant standards as applicable.
10.	Packing	: The packing of the material should be strictly as per packing specified in tender documents clause no. 12 of General Conditions for the Running Rate Contract as under:
		a) Tendering firms must supply the material as per the packing specified against each item in the schedule annexed "To the Rate Enquiry", as any other packing may not be accepted.





b) Where no pack is specified, the supplies may be made for standard packs available in the market. c) All labels of cartons, bottles etc., should be emboldened / imprinted / stamped with the letters "Punjab Govt. supply not to be sold" and logo of PHSC d) Rates of the product supplied should NOT be mentioned/ printed. e) Loose supplies/damaged packing/tampered or damaged labeled supplies shall not be accepted under any circumstances. f) Supplies to be made in proper boxes. g) It should be ensured that only first use packaging material, of uniform size is used for making supplies on the basis of this Rate Contract. h) All primary packing containers should be strictly conforming to the specification included in the relevant pharmacopoeia/ standards. i) Packing should be able to prevent damage or deterioration during transit. lifems supplied should not be older than one sixth (1/6) of its shelf life from the date of manufacture in case of bulk orders and should not be older than one fifth (1/5) of its shelf life in case of user charges supplies. lifems supplied should not be older than one sixth (1/6) of its shelf life from the date of manufacture in case of bulk orders and should not be older than one fifth (1/5) of its shelf life in case of user charges supplies. The supplier has to submit details of orders execution after complete execution of each supply order as per following format to the Assistant Director (P), PHSC, within 30 days from the completion of supply against each order issued under this Rate Contract to execution of each supply order as per following format to the Assistant Director (P), PHSC, within 30 days from the completion of supply against each order issued under this Rate Contract to execution for each supply against each order issued under this Rate Contract to execution for each supply against each order issued under this Rate Contract and conditions of tender document will prevail. 13. Place where the stores are to be tendered for inspection 14. General 15. Validity of Rat			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,									
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17.	Supplier Interface :	The PHSC has put in place an online inventory management application e-aushadhi at Warehouses and hospitals for efficient and effective supply chain monitoring and management system.
		A Suppliers Interface Desk has also been provided in the above application. Therefore when the material is ready for dispatch, the supplier shall upload the information of material being dispatched on Supplier Interface Desk of online application (www.eaushadhipb.in). Suppliers who have already obtained user I.D and password for the online application may use the same User I.D and password for uploading material dispatched against the orders issued under different Rate Contracts. However the suppliers who have not yet obtained User I.D and password for online application must obtain their User IDs and passwords from iteell.phsc@gmail.com . In case of any problem please contact I.T. Cell at Mobile numbers 98887-86319 & 97800-89357

Copy forwarded to:-

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For Managing Director, PHSC, Mohali

Assistant Director (P)

- 1. The Mission Director, National Health Mission (NHM) Punjab, Prayas Building, Sector-38, Chandigarh for kind information.
- 2. The Director, Research and Medical Education, Punjab for kind information.
- 3. The Director Health Services, Punjab for kind information.
- 4. The Director Family Welfare, Punjab for kind information.
- 5. The Director Health (SI), Punjab for kind information.
- 6. The Director (P&F), PHSC, Sahibzada Alit Singh Nagar (Mohali).
- 7. All the Civil Surgeons in the State of Punjab with request to circulate the copy to all the SMO's of PHSC Hospitals in their district.
- 8. The Medical Superintendent, CH-Jalandhar/MKH Patiala for information.
- 9. All the Deputy Medical Commissioners in the State of Punjab for information,
- 10. The Warehouse I/c Regional Warehouse of PHSC, Kharar (Sahibzada Alit Singh Nagar Mohali), Bathinda and Verka (Amritsar) for information and necessary action.
- 11. The In-Charge, IT Cell, PHSC, Sahibzada Ajit Singh Nagar, Mohali for information and necessary action.

Assistant Director (P) For Managing Director, PHSC, Mohali

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